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June 18, 2025

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Mr. Albert Ramdin
Secretary General to the
Organization of American States
Washington, DC

OIG-IG-25-09

Mr. Secretary General:

I have the honor to submit to you the Annual Report of the Office of the Inspector General for the period January 1 to December 31, 2024.

I remit this Annual Report to you for subsequent forwarding to the Permanent Council, in accordance with the provisions of Article 131 of the General Standards to Govern the Operations of the General Secretariat of the Organization of American States.

I take this opportunity to offer you the renewed assurances of my highest consideration.

Pedro Ruz Gutierrez
Inspector General, *ad interim*

Encl.



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2024

**Annual Report of the Office of the Inspector
General**

for the period of January 1 to December 31, 2024

This report is presented in compliance with Article 131 of the
General Standards to Govern the Operations of the General Secretariat (GS/OAS)

Office of the Inspector General

June 18, 2025

Original: English

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I. Summary

This report, submitted in conformance with Article 131 of the General Standards, covers the activities of the Office of the Inspector General (OIG) from January 1 to December 31, 2024.

The Inspector General enjoys the functional independence needed to initiate, perform, and report to the Permanent Council and to the Secretary General on the audits, investigations, and inspections required to ensure the correct use and administration of the Organization's resources and to safeguard its assets, as well as the overall efficacy of the functions of the OIG.

Founded as an audit and evaluation office in 1975 and with institutional roots in the internal audit function dating back to 1962, the OIG's mission is to provide independent, objective and reasonable assurance of the GS/OAS programs and operations, as well as its management controls through audits and investigations focused on enhancing confidence in the performance of GS/OAS programs while helping to prevent fraud, waste and abuse through the evaluation, identification and analysis of evolving threats and risks to the Organization.

During the period from January 1 to December 31, 2024, the OIG staff:

1. Engaged in six audits, three of which were completed, and performed other audit sampling activities.
2. Addressed 18 investigative matters, of which three were concluded.
3. Prepared the risk-based biennial internal audit plan assessment for the GS/OAS for the 2024-2025 period.
4. Executed the following activities for reports established by General Assembly mandates:
 - a. Annual Report of Fraud, Workplace Harassment and Whistleblower Cases Managed by the Office of the Inspector General and the Office of the Ombudsperson (AG/RES. 1 (LV-E/24), paragraph (IV) (13)(a)).
 - b. Inspections of the personnel transfers, internal and external competitions, and reclassifications included in program-budget (AG/RES.1 (LV-E/24), paragraph (IV) (2) (d)).
 - c. Reports to the CAAP of the analysis on the status of implementation of recommendations made (AG/RES. 2957 (L-O/20), paragraph (IV) (30) (a) – renewed through resolution (AG/RES.3011 (LIII-O/23) – Annex I. N° 19)).
 - d. Conducted benchmarking exercises in collaboration with the Dept. Legal Services (DLS) and the Dept. of Human Resources (DHR) (AG/RES.1 (LV-E/24), paragraph (IV) (2) (g)).
5. Acted in an observer capacity at several GS/OAS committees, as well as met with and presented reports to governance bodies, including the CAAP and Audit Committee.
6. Collaborated with other GS/OAS dependencies on proposals and revisions to the Code of Ethics, as well as devised and directed a benchmarking exercise on investigative procedures with peers among U.N. agencies and multilateral organizations.
7. Participated in Alvarez & Marsal external review briefings, as well as meetings with the third-party consultants to exchange perspectives on recommendations and suggestions derived from the review.
8. Interacted with other GS/OAS areas and departments to share best practices and international standards on evaluations and recommendations follow-up mechanisms.
9. Held briefings and meetings with Office of the Ombudsperson and Administrative Tribunal representatives, as well as CAAP Chair and Vice Chair on importance of strengthening budgetary, administrative and technical independence of the oversight bodies.

10. Hosted a 1-day training session for OIG staff and guests from multilateral organizations based in Washington, D.C.
11. Participated in the U.N.-RIAS conference with internal auditor chiefs at a gathering hosted jointly by The Global Fund and World Health Organization; and attended the U.N.-led Conference of International Investigators (CII) while invited as a panelist to address the OAS experience with its 10-year-old whistleblower protection policy.

II. Mandate

Article 126 of the General Standards to Govern the Operations of the General Secretariat - Internal Audit and the Internal Audit Charter: *The Office of the Inspector General is the dependency responsible for exercising the functions of financial, administrative, and operational auditing, for the purpose of determining the level to which the General Secretariat achieves the objectives of diverse programs and the efficiency, economy and transparency with which resources are used, as well as issuing recommendations to improve management of the General Secretariat. To achieve the aforementioned purpose, the Inspector General shall establish appropriate internal auditing procedures that reflect international best practices, to verify compliance with the standards and regulations in force, through critical, systematic, and impartial examination of official transactions and operational procedures related to the resources administered by the General Secretariat. To that end, after consultation with the Audit Committee, the Secretary General shall issue an Internal Audit Charter through an Executive Order regulating such activities, in accordance with these General Standards, with the Permanent Council duly apprised.*

Article 128 of the General Standards - Independence of the Inspector General: *The Inspector General shall enjoy the functional independence needed to initiate, perform, and report to the Permanent Council, the CAAP, the Audit Committee and to the Secretary General on the audits, investigations, and inspections required to ensure the correct use and administration of the Organization's resources and to safeguard its assets, as well as on the overall efficacy of the functions of the Office of the Inspector General and on the qualifications and performance of the staff and independent contractors providing services in said office.*

Article 131 of the General Standards - Reports of the Inspector General and the General Secretariat's Obligation to Act:

a. *The Inspector General shall present the Secretary General with reports on the audits, investigations, and inspections he/she conducts, with copies to the Audit Committee. The Inspector General's reports will also be made available to the member states upon their request. In such cases the Inspector General will keep the Secretary General duly apprised. In submitting his/her reports, the Inspector General recommends such measures as he/she deems necessary to safeguard their confidentiality.*

[...]

e. *The reports of the Inspector General will be made available to the member states upon request by the OAS Permanent Missions. In submitting his/her reports, the Inspector General shall take the measures that he/she deems necessary to protect sensitive information that could compromise pending legal action, expose sensitive organizational data of designated operators, endanger the safety and security of any entity, unit, or individual, or infringe on the privacy rights of any individual.*

Executive Order No. 14-03, Procedures for Whistleblowers and Protections against Retaliation, issued on November 21, 2014, outlines the General Secretariat's general policies

for encouraging the reporting of financial and administrative misconduct, as well as procedures to accept reports by prospective whistleblowers seeking protection from reprisals for their actions. Specifically, this policy assigns the OIG as the appropriate authority to undertake investigations and provides the basis for the protection of whistleblowers, informants, and witnesses from retaliation in the reporting of financial and administrative misconduct. The OIG Hotline is available to the public as an additional mechanism for reporting allegations of misconduct involving the human resources of the GS/OAS, as well as allegations of fraudulent, corrupt, coercive, and collusive practices involving the GS/OAS, whether committed by staff members or other personnel, parties or entities, and deemed to be detrimental to the Organization.

Executive Order No. 15-02, Policy and Conflict Resolution System for Prevention and Elimination of All Forms of Workplace Harassment, adopted on October 15, 2015, emphasizes that the GS/OAS is committed to providing a workplace that is free of all forms of harassment. The policy designates the OIG as the competent authority to address formal workplace harassment complaints within the Organization’s conflict-resolution mechanisms.

III. Internal Audits & Special Reviews

In the January 1 - December 31, 2024, period, the OIG’s Internal Audit Section (OIG/IA) processed eight audits, including a Special Request from the Office of the Secretary General (SR-24/06). Of these, three have been completed, as detailed in the table below:

Code	Title	Origin	Status as of 12/31/2024
AUD-23/04	Facilities Maintenance Expenses	Audit Plan	Completed
AUD-23/05	Expenditures’ Approval Process	Audit Plan	Completed
AUD-24/01	Inspections of Personnel Transfers, Internal and External Competitions, and Reclassifications Included in the Program-Budget 2023	General Assembly Mandate	Completed
AUD-24/02	Service & Recovery Funds	Audit Plan	In Process
AUD-24/03	External Funding Strategy	Audit Plan	In Process
AUD-24/04	SARE Performance Management	Audit Plan	In Process
AUD-24/05	Organization's Ethics Program	Audit Plan	In Process
SR-24/06	Haiti National Office & Support Programs	Office of the Secretary General	In Process

The results of the completed audits were as follows:

AUD-23/04 – Facilities Maintenance Expenses

In accordance with the risk-based 2023 audit plan, the OIG/IA performed an audit of the Facilities Management expenses of the GS/OAS. Owing to other priorities and resource allocation in 2023, this audit was carried over to 2024.

The scope of this audit covered the period from January 1, 2020, to June 30, 2023.

The audit focused on the following areas of the facility maintenance components of the GS/OAS:

- The adequacy and effectiveness of the GS/OAS governance, risk management and control processes vis-a-vis the management of facilities at OAS Headquarters in Washington D.C.
- The reasonability and compliance with internal procedures and controls of the expenses incurred for the maintenance of facilities at OAS Headquarters during the scope period.

The OAS' eight buildings in Washington D.C. have had a deferred maintenance backlog of nearly USD 54 million (as of 2022), with 166 outstanding projects, including 53 critical ones. The backlog grows annually due to insufficient budget allocations. The Existing Conditions Report (ECR) provides a snapshot of the situation, but its figures are not periodically updated, and it lacks a systemic risk assessment.

The key audit findings were:

- Inability to comply with the maintenance plan and reduce the backlog
- Lack of formal manual of procedures for building maintenance management
- Absence of an updated equipment inventory and software system for asset management
- Payments made according to contract dates, and not receipt of product or services
- Recommendations from projects and studies not implemented due to lack of funds

These findings and three high-ranked recommendations for improvement highlighted the need for improved planning, budgeting, and management of building maintenance to minimize risks and ensure the Organization's facilities are safe and operational.

AUD-23/05– Expenditures' Approval Process

In accordance with the 2023 risk-based audit plan, the OIG work plans included the audit of the GS/OAS Expenditures Approval Process; due to other priorities and resource allocation in 2023, this audit was carried over to 2024.

The OIG/IA audited the GS/OAS Expenditures Approval Process to provide assurance to Member States and Senior Management on the expenditure approval process and internal financial control environment across the General Secretariat and its units.

The audit aimed to assess whether expenditures from January 1, 2023, to December 31, 2023, were made in accordance with internal policies and procedures, with the objective of providing objective and reasonable assurance. (Note: The original scope was January 1, 2020, to December 31, 2022, but was modified to include more recent transactions).

This review's main findings were:

- Adequate internal control environment for expenditures' approval

- Opportunities for improvement in review and approval phase, such as restricting access to approvers outside the preparing area
- Need for integrated budget tracking capabilities within the ERP system to enhance project financial reporting and monitoring

The audit provided recommendations for consideration during the implementation of the new ERP system to strengthen internal controls and improve financial management.

AUD-24/01 – Inspections of Personnel Transfers, Competitions, and Reclassifications at the GS/OAS for the 1 January-31 December 2023 Period

The General Assembly Resolution AG/RES.3011 (LIII-O/23) requests the OIG/IA to prepare an annual report by June 30, 2024, on personnel transfers, competitions, and reclassifications included in the annual Program Budget. The purpose of this audit of Department of Human Resources (DHR) processes is to ascertain that these actions are done in strict accordance with applicable standards.

According to the resolution, the OIG/IA reviewed related DHR personnel actions from January 1 to December 31, 2023, to ensure compliance with OAS regulations and the Program Budget.

During the audit, the OIG/IA reviewed 29 transactions out of 73 reported by DHR with a goal to provide assurance that personnel transfers, competitions, and reclassifications of posts were conducted in strict compliance with OAS regulations and the Program Budget.

The OIG confirmed that staff transfer rules are potentially open to misinterpretation, as the OIG and DHR may differ in their understandings of the personnel regulations. Upon further review for the 2023 period, the audit's primary findings revealed that personnel transfers and reclassifications period adhered to regulations and that there was no deliberate attempt to circumvent rules.

Findings included:

- Three reclassifications to higher-grade positions that were processed following “lateral” or “with position” transfer procedures, which also indicated these staff members were intended to immediately assume higher-level positions;
- The Secretary General’s final approval for a reclassification precedes the DHR’s receipt of certification from the technical areas that staff members are performing satisfactorily in reclassified posts;
- A staff member hired in 2019, who as of Dec. 31, 2023 had not yet presented proof of having met the language proficiency requisite.

As a result of these observations, the OIG issued recommendations for DHR to: (1) Conduct a review of transfer and reclassification procedures to ensure and optimize compliance with Staff Rules; and (2) Enhance competition control and compliance of the related regulations.

IV. Investigations

In the January 1 to December 31, 2024, period, the OIG’s Investigations Section (OIG/INV) processed 18 investigative matters, three of which were completed. Details are reflected in the following table:

Code	Title	Status as of 12/31/24
INV-18/10	Alleged Irregularities in Program Administration	In Process
INV-18/11	Alleged Misconduct of OAS Staff Member	In Process
INV-20/01-A01	Alleged Workplace Harassment to Human Resources	In Process
INV-20/01-A04	Alleged Improper Use of Resources in CPR Contracting	In Process
INV-20/01-A05	Senior Staff Assignments Without Competitions	In Process
INV-23/02	Alleged Workplace Harassment to Human Resources	Not Started
PR-23/03	Alleged Acts of Workplace Harassment	Completed
INV-23/04	Alleged Irregularities in Staff Competition Process	Completed
INV-24/01	Alleged Assignment of CPR Work Without Valid Contract	Not Started
INV-24/02	Alleged Workplace Harassment to Human Resources	In Process
INV-24/03	Alleged Irregularities in Staff Competition	In Process
PR-24/04	Unauthorized Transfer & Use of OAS Official Credential	Completed
INV-24-04	Unauthorized Transfer & Use of OAS Official Credential	Not Started
INV-24/05	Counter Workplace Harassment Complaint by Staff Member	Not Started
INV-24/06	Alleged Acts of Workplace Harassment	In Process
INV-24/07	Leak of OIG Investigation Information	In Process
INV-24/08	Alleged Leak of Internal Communications / Deliberations	Not Started
INV-24/09	Alleged Workplace Harassment	In Process

In accordance with the Conference of International Investigators (CII)’s Uniform Principles and Guidelines for Investigations, all investigations conducted by the OIG/INV are administrative in nature and are intended to assist the Secretary General in fulfilling his internal oversight responsibilities with respect to the resources and staff of the Organization, as well as to assist the OAS Permanent Council, the Audit Committee and the CAAP in their fiscal supervision duties (OAS General Standard Article 120).

If the outcome of the investigative work determines that a staff member engaged in misconduct, the OIG issues specific recommendations for disciplinary measures or employment-related sanctions in accordance with the facts, findings and supporting documentation of each case. For disciplinary steps other than summary dismissal or separation from the Organization, the preponderance of the evidence standard is required to prove that a misconduct is more likely than not to have occurred. For cases involving dismissal

or separation from the Organization, the evidence must be clear and convincing, which means that the truth of the facts asserted is highly probable.

Per an OAS Administrative Tribunal judgment in 2022, the OIG adopted the application of the higher standard of proof for all current and future cases involving summary dismissal or separation from the Organization.

Staff Rule 111.1 - Disciplinary Measures, establishes that disciplinary steps shall be considered and imposed by the Secretary General at the recommendation of the corresponding Office or Department Director, including the Inspector General, or the Director of the Department of Human Resources.

The results of the completed investigations were as follows:

PR-23/03 – Alleged Acts of Workplace Harassment

On December 18, 2023, the OIG received a referral from a Staff Member that included a formal resignation letter from a local employee at an OAS office overseas, alleging a hostile work environment.

In response, the OIG initiated a preliminary review and conducted interviews with parties involved to gather additional information.

After a review of testimonies, reports and documentation, the OIG concluded that a formal investigation is warranted.

INV-23/04 – Alleged Irregularities in Staff Competition Process

On December 19, 2023, a CPR consultant submitted a written complaint to the OIG, comprising of a letter and supporting attachments. The complaint pertained to a staff position competition process that took place in 2022-2023, for which the complainant applied while serving in a *de facto* capacity as the incumbent consultant. Furthermore, the consultant alleged receiving inaccurate and false comments about their work.

To assess the complaint's admissibility and whether the acts and events warranted a formal investigation, the OIG/INV compiled and reviewed all available information to determine if irregularities occurred that unfairly favored other candidates, to the complainant's detriment, or if the external competition process may have violated GS/OAS rules and regulations.

Based on the procedures, activities, and findings, the OIG/INV closed the case at the preliminary stage, as the complaint's allegation of irregularities in the post competition did not justify opening a formal investigation. A second allegation regarding malicious or false comments allegedly directed against the complainant will be handled as a separate investigation.

PR-24/04 – Unauthorized Transfer & Use of OAS Official Credential

On March 20, 2024, the OIG received a complaint regarding allegations of access control violations and unauthorized use of the OAS ID badge. The Department of General Services (DGS) transmitted documentation and archived information to the OIG/INV via secure email

correspondence, pertaining to a reported Access Control Incident at the GSB parking facility.

Preliminary inquiries indicated that:

- Two staff members were involved in violating parking garage access and GS/OAS ID policies
- Multiple incidents occurred between December 2023 and January 2024, during which one staff member allowed another to use the former’s official ID card and parking privileges

The OIG preliminary review *prima facie* suggested that there were elements of proof to warrant a formal investigation.

V. Status of Audit Recommendations

The OIG monitors on a semester basis the status of outstanding OIG audit recommendations within the GS/OAS. Subsequently, in a semiannual presentation, an analysis and the results of such monitoring are reported to the CAAP.

In the period from January 1 to December 31, 2024, a total of 19 high- and medium-priority audit recommendations were monitored, one of which the OIG considered to have been fully implemented. For these remaining 18 still-open recommendations, in most cases, the General Secretariat had already initiated the necessary actions to address them.

In accordance with resolution (AG/RES. 2957 (L-O/20), paragraph (IV) (30) (a) – renewed through resolution AG/RES.3011 (LIII-O/23) – Annex I. N^o. 19)) of the Program-Budget for 2024 of the Organization, the OIG will continue with this oversight and its presentation of reports.

VI. Training & Professional Development

In accordance with The Institute of Internal Auditors (IIA) Global Internal Audit Standards (GIAS) – Standard 3.1 Competency and Standard 3.2 Continuing Professional Development – the OIG endeavors to make training an essential part of its continuing staff career advancement, in order to sustain and enhance their knowledge, skills, and other competencies to ensure that the staff is adequately prepared to address the OIG’s workplans and meet the Organization’s needs.

During the period of January 1 to December 31, 2024, the OIG staff virtually and on site completed the following web-based training, video-based learning, live webinars and/or virtual classrooms, and in- person workshops and conference attendance:

OIG Training for January 1- December 31 2024	Institution / Event
UN RIAS and 53rd RIAS Conference	UN-RIAS
CII 24 th Conference of International Investigators	UN-CII
Audit Report Writing	Gold SRD

Body Language and Advanced Negotiation Techniques in Nonverbal Communications	Non Verba LLC
Code of Ethics and Conducts	OAS - DHR
AI, Phishing, and Cybersafety	OAS – DOITS
2024 Kevin Mitnick Security Awareness Training	OAS – DOITS
Links and Attachments: Think Before You Click	OAS – DOITS
Mobile Device Security	OAS - DOITS
Understanding URLs	OAS - DOITS
Tools for Audit Managers	The IIA
The \$3-Million Dollar Woman: An Expense Fraud Case Study	ACFE WMC & IIA DC Chapter
Fraud Risk: Assessment Tools & Techniques	ACFE WMC & IIA DC Chapter
GS/OAS Results-Based Project Management System	OAS - DPSSMO
Unpacking and Understanding Employee Complaints	Case IQ
AI-Powered audit, risk, and compliance: Keys to implementing the latest technology	AuditBoard

The attendance and participation led to the accrediting of **695** Continuing Professional Education (CPE) credits in 2024 for OIG Staff.

On Sept. 12, 2024, the OIG hosted a training on body language and negotiations in non-verbal communications at the San Martin meeting room in the OAS Main Building to benefit OIG staff, GS/OAS invitees and representatives from other multilateral institutions. The training was attended by 15 participants from various oversight bodies of international peer organizations in Washington, D.C., such as the Inter-American Development Bank (IDB), the World Bank Group, and the Pan-American Health Organization, and included internal auditors, lawyers, and investigators.

The training event, organized for the first time with external guests by the OIG, served as a forum for dialogue, best practices exchange, and continuing education – historically enshrined principles within the framework of the Organization. GS/OAS staff and their guests benefitted from the acquisition of: (i) new communication skills and work tools; (ii) peer contacts to enhance skills and future interactions; and (iii) improved knowledge and procedures in the areas of internal auditing, inspections, evaluations, and investigations.

VII. Institutional Engagement & Outreach

The OIG staff participated in periodic meetings as presenters before the CAAP, as well as observers in various committee meetings and working groups of the General Secretariat related to internal controls and the Contract Awards Committee.

Throughout the year, the OIG remained in contact with the Members of the Audit Committee and their Assistants, BDO -- the OAS’ external auditors – as well as representatives from other oversight bodies of the GS/OAS, for consultations and to ensure proper coordination and coverage for reform proposals, oversight questions and fiscal evaluations.

In line with General Assembly mandates, the OIG undertook reviews of Code of Ethics proposals and revisions alongside the Department of Human Resources and also initiated a

benchmarking exercise on investigative procedures with oversight office peers among United Nations (UN) agencies, the Inter-American Development Bank (IDB) and other multilateral institutions around the world.

Owing to a third-party external review by the Alvarez & Marsal consulting firm, the OIG participated in both Project Steering Committee briefings, as well as meetings with the consultants to exchange perspectives on recommendations and suggestions on the operations and governance aspects of the review.

The OIG also participated in joint tripartite meetings with representatives of the Office of the Ombudsperson and the Administrative Tribunal, in order to address proposals for the budgetary, administrative and technical independence necessary for the OAS oversight bodies, something which both the Alvarez & Marsal and the Audit Committee have recognized by issuing corresponding recommendations in this regard.

Lastly, the OIG represented the OAS as a member in the United Nations Representative of Internal Audit Services annual conference, held in conjunction with the Internal Auditor Chiefs and hosted jointly in Geneva, Switzerland, by The Global Fund and the World Health Organization.

Following the attainment of permanent membership for the OAS Office of the Inspector General (OIG) at the United Nations-led Conference of International Investigators (CII) in 2023, the acting IG served as a panelist at the 2024 conference in Manila, The Philippines, addressing the OAS experience and practice with the Organization's 10-year-old whistleblower protection policy.

VIII. Audit & Special Review Plan for 2025¹

The 2025 audit cycle, as in prior years, continued to be informed by risk-based factors and the related annual risk assessment exercise, which helps focus the OIG's limited resources on the highest risks and impacts in GS/OAS areas and operations that merit the most attention. Our processes to select and prioritize the planned audit engagements was based on internal OIG discussions, our prior work and key risks identified over time. This framework helps guide and set the OIG's internal audit functions' priorities based on risk and serves to allocate our resources effectively and responsibly.

The audit plan design and proposal for year 2025 considered the following elements within the OIG's risk assessment methodology:

- **Organization's Strategy:** Assesses information available within the Organization's Comprehensive Strategic Plan, as well as the organizational structure, and risk management and internal control references.
- **Elapsed Time:** Gauges the interval for areas that have not been audited for a long time.
- **Perceived Risks, Concerns or Relevant Changes:** Analyzes each component of the audit universe based on the major risks already identified by Management, as well as the OIG's insights.

¹ This section on the audit and special reviews plan for 2025 is included due to the forward-looking projection considerations of this report; the plan may be subject to future modifications, depending on shifting OIG resources as well as institutional priorities, requests and mandates.

- **Significance:** Weighs the amount at risk of each audit universe component. The significance was estimated by the OIG based on the information available and produced by the GS/OAS, such as financial reports.
- **Value Added:** Accounts for the potential value that an internal audit can add to mitigate the risk being analyzed, considering the nature of the risk and/or existing management actions addressing it.

The following table represents the revised audit and special reviews plan for 2025 that resulted in part from our risk-assessment exercise referenced above – subject to review by the Audit Committee earlier this year – as well as mandates and special requests received in 2024.

#	Code	Subject	Proposal Basis
1	AUD-24/02	Service & Revolving Funds	OIG Risk Assessment
2	AUD-24/04	SARE Performance Management	OIG Risk Assessment
3	AUD-24/05	Organization's Ethics Program	OIG Risk Assessment
4	AUD-24/06	Haiti National Office & Support Programs	Office of the Secretary General
5	SR-25/01	Investigative Procedures for Top Leadership Benchmark Report	General Assembly Mandate
6	AUD-25/01	Inspections of Personnel Transfers, Internal and External competitions, and Reclassifications included in the Program-Budget 2024	General Assembly Mandate
7	SR-25/02	Status of Open Recommendations	General Standards
8	AUD-25/02	Telework Policy Compliance	OIG Risk Assessment
9	AUD-25/03	Common Costs - Surcharge System	CAAP Request
10	AUD-25/04	PIFJ - Judicial Facilitators Project Funds	Internal SAF Evaluation
11	AUD-25/05	Project Evaluation Committee	OIG Risk Assessment

Pedro Ruz Gutierrez
Acting Inspector General